



## ➔ Welcome!

Thank you for choosing Websense Express! This paper provides an overview of the steps to install and begin using Websense Express. For detailed installation instructions, refer to the *Websense Express Installation Guide*. If you purchased a machine with Websense Express preinstalled, refer to the *Websense Express Quick Setup Card* shipped with the product. These documents, and all other documentation referenced in this paper, are available at: [www.websense.com/supportwsx\\_en](http://www.websense.com/supportwsx_en).

The Websense Express Setup program installs:

- **Websense Express:** Web filtering solution, that improves Internet security and employee productivity, reduces legal liability, and optimizes the use of IT resources.
- **Websense Manager:** configure filtering policies and monitoring of Internet usage on your network.
- **Websense Explorer:** powerful reporting tool that works with Websense Express to identify risks related to network security, legal liability, employee productivity, and bandwidth loss in your organization.

## ➔ Before you install

Ensure that you have the necessary equipment and software to support your Websense Express installation. The following hardware and software are required to install Websense Express on a dedicated Windows® Server 2003 machine.

### ✓ Hardware

- Dual-Core Intel® Xeon®, 2.13 GHz
- 2 GB RAM
- 160 GB free disk space
- 2 network interface cards (NICs)

Both NICs need to be connected to the Internet before beginning the installation. Do not try to change the NIC configuration while Setup is running.

- CD-ROM drive
- DO NOT install Websense Express on a firewall.

### ✓ Supported operating systems

- Microsoft Windows 2003 Server SP1 or later (32 bit)
- Microsoft Windows 2003 Server R2 or later (32 bit)

### ✓ Software

- Windows Internet Explorer® 6 or later
- Adobe® Reader® 6 or later
- Note that Microsoft® SQL Server Desktop Engine (MSDE) and Apache™ HTTP Server are automatically installed by Websense Express. An installed, previous version or MSDE could impact the installation.

### ✓ Network visibility

- The machine running Websense Express must have bi-directional access to all Internet traffic, allowing it to read packets *from* the network and write packets *to* the network.

## ➔ Ten steps to an easy installation

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| <b>1</b> Log on to the installation machine with <b>local</b> or <b>domain</b> administrator privileges.   | Close all applications and stop any anti-virus software. If Windows Firewall is installed, ensure that it is disabled.                  |
| <b>2</b> Go to the Downloads page on the Websense corporate Web site, <a href="http://www.websense.com">www.websense.com</a> .   | Download the Websense Express software package to your local hard drive.  |
| <b>3</b> Open <code>WebsenseExpress10_Setup.exe</code> and extract the Websense Express Setup program and files. The file is named <code>WebsenseExpress10_Setup_localized.exe</code> for non-English installations. | Follow the prompts through the Subscription Agreement screen.   |
| <b>4</b> Select a NIC to communicate with users.   | Block messages are sent through this NIC.   |
| <b>5</b> Enter a user name and password to allow Websense Express to access MSDE for reporting purposes.   | Setup installs MSDE. Setup prompts you to exit if either an unsupported version of MSDE or Microsoft SQL Server is found on the system. |
| <b>6</b> Set the installation locations for Websense Express and the log database files used for reporting.  | The default location is under<br><code>C:\Program Files\Websense</code>   |
| <b>7</b> Select a network card (NIC) to monitor Internet requests.   | This card must be connected to a port on a switch or hub that sees all Internet requests.   |
| <b>8</b> Select <b>Yes</b> if you would like to send protocol information to Websense, Inc.  | No private information is sent.   |
| <b>9</b> Enter a domain administrator user name and password.  | This information allows Websense Express to access directory information to identify users.   |
| <b>10</b> At the final screen, you can choose to start Websense Manager before clicking <b>Finish</b> .  | A tutorial is available in Websense Manager to learn basic configuration and administration.  |

## ➔ Getting started

If you did not start Websense Manager when you completed the installation, double-click on the Websense desktop icon; or from **Start** menu, select **Programs > Websense > Websense Manager**. The default user for Websense Manager is **WebsenseAdministrator**.

When you first access Websense Manager, you are prompted to enter a new password, at least 4 characters long. This user name and password also can be used to access the reporting tools. A tutorial is provided to introduce you to Websense Manager. The *Websense Express User's Guide* and online help provide further instructions.

## ➔ We are here to help

Websense, Inc., is committed to customer satisfaction. Go to the Websense Technical Support Web site any time for the latest release information, to access the Knowledge Base or product documentation, or to create a support request.

[www.websense.com/supportwsx\\_en/](http://www.websense.com/supportwsx_en/)

The response time for online requests during business hours is approximately 4 hours. Response to after-hours requests occurs the next business day.