

## November 18, 2010 Webinar Question/Answer

1. What method do you recommend to use in order to securely prompt a user for credentials when transparent identification fails? It appears the challenge response occurs over an insecure method when transparent authentication fails.

**Answer:** The prompt for authentication is done over HTTP however there is a method of enabling the prompt for auth over a secure HTTPS channel therefore the basic credentials cannot be seen through a packet capture. Please contact support for assistance in enabling this.

2. Common reporting techniques used to satisfy HR when they ask the question "Give me a report on employee X for the past N days"...what report(s) do people typically run to provide to their HR departments? They aren't necessarily looking for Adult material or whatever, but just to see if the person is "messing around" at work or not - Also, what criteria or measurement is used to determine "average" vs. "above average" time spent on the Internet? I know this is pretty subjective, but just curious what other people are doing and/or what recommendations Websense might have...

**Answer:** This is slightly outside the scope of this Webinar, please contact support for assistance in this issue.